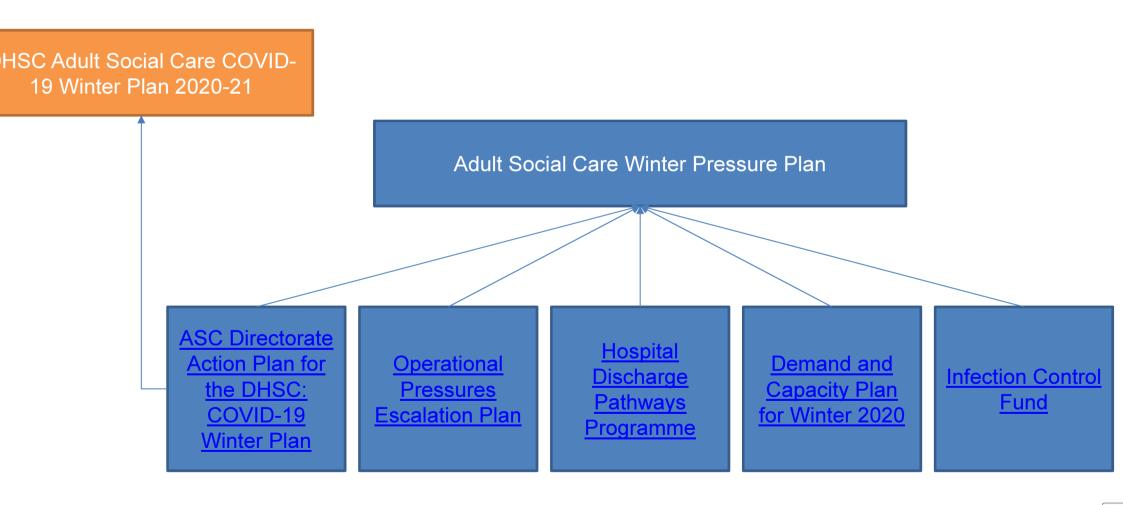
Adult Social Care and Health

Vinter Pressure Plan 2020-21



Vinter Plan Components



ASC Directorate Action Plan for the DHSC

Preventing and controlling the spread of infection in care settings

Managing staff movement

- Guidance for providers on redeploying staff via the Care Home Hub Cell
- 'Provider Newsletter' containing guidance from DHSC and PHE
- Weekly SitRep including Care Home Tracker data
- PPE shortages identified and escalated

Skills for Care and Design and Learning Centre delivering learning reviews after outbreaks Collaborating across health and care services

- Senior Commissioners, Strategic Commissioning Analytics and ASC Performance establishing requirements for Winter 2020-21
- Joint commissioning of support packages for NHS discharges
- Continuing Health Care assessments and Multi-Disciplinary Team panels being delivered
- Recruitment for additional 12 social workers to manage assessment backlog

Technology and digital support

- Kent and Medway Winter Operating Model in place – oversight of whole-system, multi-agency surge management and escalation plans
- Care homes aligned to a Primary Care Network
- Ensures the delivery of Enhanced Health in Care Homes requirements
- Clinical Commissioning Groups will support care providers to collaboration, remote consultations and a risk-based approach to elective care admissions

Supporting people who receive social care, the workforce and carers

- Continuation of respite support
- Case by case support where day centres are closed
- Voluntary Care Sector is supported by ASC to deliver COVID-secure services
- Design and Learning Centre working with Skills for Care to promote induction training to providers

Supporting the system

- Market Position statements updated to support market shaping
- KCC collaborating with partners and people with care and support needs to facilitate the market
- Strategic Commissioning engaging with Care Home Hubs, ADASS and the South East Ageing Well network
- Strategic Commissioning championing the Capacity Tracker and Care Quality Commission community care survey to obtain data

perational Pressures Escalation Plan (OPEP)

Objectives of the OPEP

Provide information about national operating frameworks and service requirements

Identify roles and responsibilities for services, teams and individuals

Describe monitoring and reporting arrangements, provide early warning of surge pressures

Outline arrangements for responding to a surge in demand

ospital Discharge Pathways

birectors from Kent County Council, Kent Community Health Foundation Trust and Kent and Medway CCG have agree to lead on the hospital discharge pathway work for Winter 2020-21. The Leads have agreed a number of deliverables to implemented in time for Winter 2020-21 and their organisations will work collaboratively to deliver these priorities Inderpinning these deliverables, each organisation will contribute resource to provide operational expertise, project Inanagement and analytics.

laximising Innovation Support Home First

Explore and mplement innovative approaches to maximise the use of 'Home First' as the default position following a hospital stay

Working Effectively Together

Single Point of Access and Triage

Implement a single point of access and triage to ensure better decision making and reduce duplication or hand-offs

Effective Integrated MDT

Bring teams closer together through integrated multidisciplinary teams to make better use of the resource available and improve outcomes for users

Trusted Assessor

Reduce the number of assessments a person receives by implementing a trusted assessor model

Dementia Pathway

Design and impleme a pathway for peop with dementia



emand and Capacity Plan for Winter 2020



Strategic Analytics have identified an anticipated **increased demand** for social care arising from activity in the acute sector during the winter period. The average rate of admissions to acute hospitals was below capacity for the early part of 2020, averaging approximately 70% (or 30% below "usual"). This is now increasing and is predicted to reach a **peak of extra demand by up to 20%** above "usual" in the lead **up to and after Christmas**.

Identified Solutions

Increased operational staffing levels to manage activity

Sustainability Blocks –
MSOA block contracts
enabling providers to recruit
staff and support latent
capacity

Flow Blocks – cluster block contracts to work hand in hand with Sustainability Blocks to create latent capacity

Increased discharges via the **Discharge to Assess** model until 31 March 2021

Live in Care Model – round the clock support for people with a high level of need

Designated settings for COVID-positive discharges

fection Control Fund

On 15 May 2020, the government published details of a £600 million adult social care infection control fund to tackle the spread of COVID-19. Local authorities have been responsible for the allocation of these funds.

Kent allocated £18 million

75% of funds provided directly to care homes

Funds provided on a 'per bed' basis and providers were required to deliver reporting of their spend on supporting infection control measures

25% allocated at KCC's discretion

KCC worked with Kent Integrated
Care Alliance (KICA) and National
Care Association (NCA) to distribute
to community providers

Kent allocated £16.6 million

80% of funds provided directly to care homes

Funds provided on a 'per bed' basis to care home providers Funds provided to community care providers on a 'per user' basis 20% allocated at KCC's discretion